

# Ongoing Red Support Plan

Scholastic Red is committed to providing ongoing support to all course participants. Outlined here is a typical Red support plan for teachers, reading coaches, and principals. Red reading consultants customize support plans that meet every school or district's individual needs.

## **Provide Multiple Channels of Support for Reading Coaches**

- Coaches access a special online discussion board where they can collaborate with Red consultants and other coaches
- Red consultants proactively e-mail to all coaches every week during the course
- Provide coaches with e-mail consulting services, with replies guaranteed within 24 hours
- Red consultants hold scheduled phone consultations after the coach has led each in-person Red Strategy Workshop (RSW)

## **Provide Multiple Channels of Support to Teachers Throughout the Red Course Experience**

- Teachers post questions to a Red consultant online and receive a direct answer within 24 hours
- Red reading consultants guide coaches in providing ongoing support to teachers implementing new strategies and skills both in the classroom and during in-person workshops

## **Support Principals Throughout the Red Course Experience**

- Provide each principal with an end-of-course report on teacher participation and performance on the final assessment
- Provide principals with e-mail consulting services, with replies guaranteed within 24 hours

## **Monitor Teachers' Practice and Implementation of Strategies and Skills**

- Conduct regular reviews of each teacher's "strategy use chart" with coaches
- Guide coaches in assisting teachers who are not making adequate progress in implementing course strategies
- Provide coaches with activities for workshops that address strategies with which teachers need additional help

## Ongoing Red Support Plan, *cont'd*

### Provide Ongoing Technical Support

- Provide teachers, coaches, and principals access to a toll-free technology support line
- Provide technology coordinators phone and email access to Red systems manager
- Provide each participant with software to upgrade any computer they use to access Red online courses

### Manage Process of Granting Local and Graduate Credit

- Manage administration of graduate credit process, including grading of culminating project and awarding of credit
- Assist district in process of having Red courses approved for local credit
- Provide Red course completion certificates for application for local credit
- Manage fulfillment of course completion rewards for each teacher based on Red Points

### Evaluate Red Course Experience and Develop Next Steps in Professional Development Plan

- Administer teacher evaluations of each Red course
- Analyze evaluations, student work, and teachers' performance on online assessments in order to make necessary adjustments to the Scholastic Red Plan
- Begin arrangements for next Red course